

## **Shri Shankaracharya Mahavidyalaya's Parents Code of Conduct**

If a parent/guardian of student has a current **complaint, criticism or concern**, it is expected the following steps be followed in the first instance:

- A) Speak to the appropriate authorized person/ concerned person involved (e.g. class teacher) first and try to resolve the concern with mutual respect and clear communication. Where/if possible take the appointment with the concerned Person. In the case of hostel related issues the professor- In charge will be appropriate Person (Separately for both Girls and Boys )
- B) If for any valid reason if could not consult the appropriate person, then make an appointment to IQAC member(or other nominated person by the College)
- C) If the Parent/Guardian is not satisfied with the above A and B steps they can approach Principal for the same.

Besides aforesaid complaints and criticism, it is important to note that if the criticism is regarding a staff member it will only be heard if it is related to their professional conduct.

**Deliberate breaches and inability to respect the SSMV Educational Code of Conduct for Parents & Volunteers or vexatious complaints may result in exclusion of a parent/guardian/caregiver from a college and / or possible expulsion or issue of TC of their child/children/ward**